



CITY OF
Otsego
MINNESOTA

Community Survey

CONDUCTED AUGUST 2021

An aerial photograph showing a residential neighborhood with several houses and a large white water tower in the foreground. The water tower has the word "Otsego" written on it in a cursive font and a small logo to its right. A road runs diagonally through the scene, with a red truck and a black car visible. The background shows more houses and green fields under a clear sky.

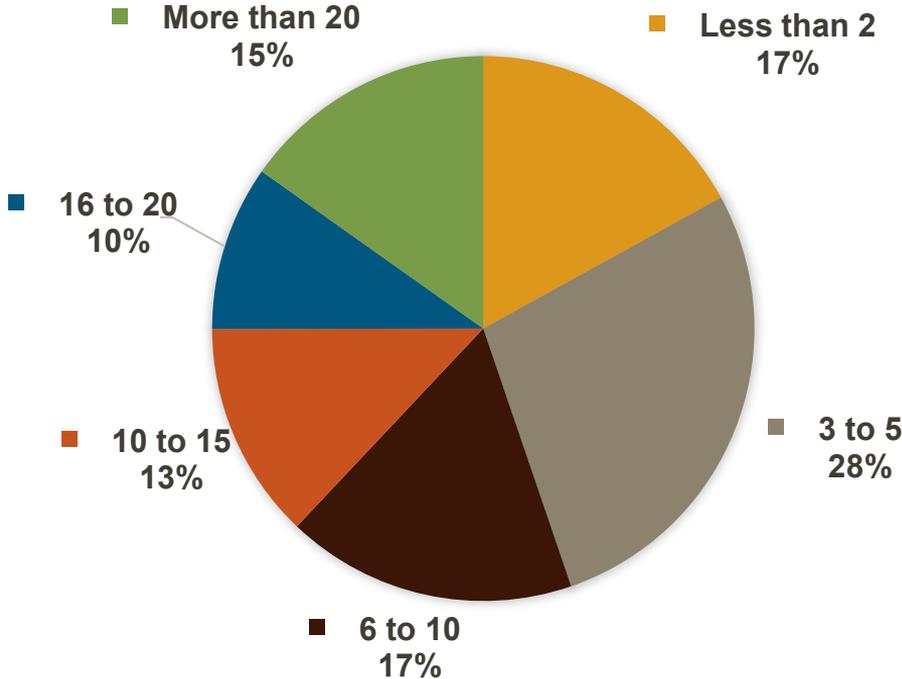
Survey Scope

OUTLINE OF SURVEY

Information

- **309 registered voters in the City of Otsego were interviewed**
- **Interviews were between August 18-24, 2021**
- **Interviews were conducted by demographic data to best represent the city as a whole, weights were added to areas that were over or under surveyed (margin of error $\pm 5.5\%$)**
- **Demographic targets included:**
 - Age
 - Gender
 - Voting history
 - Geographic area

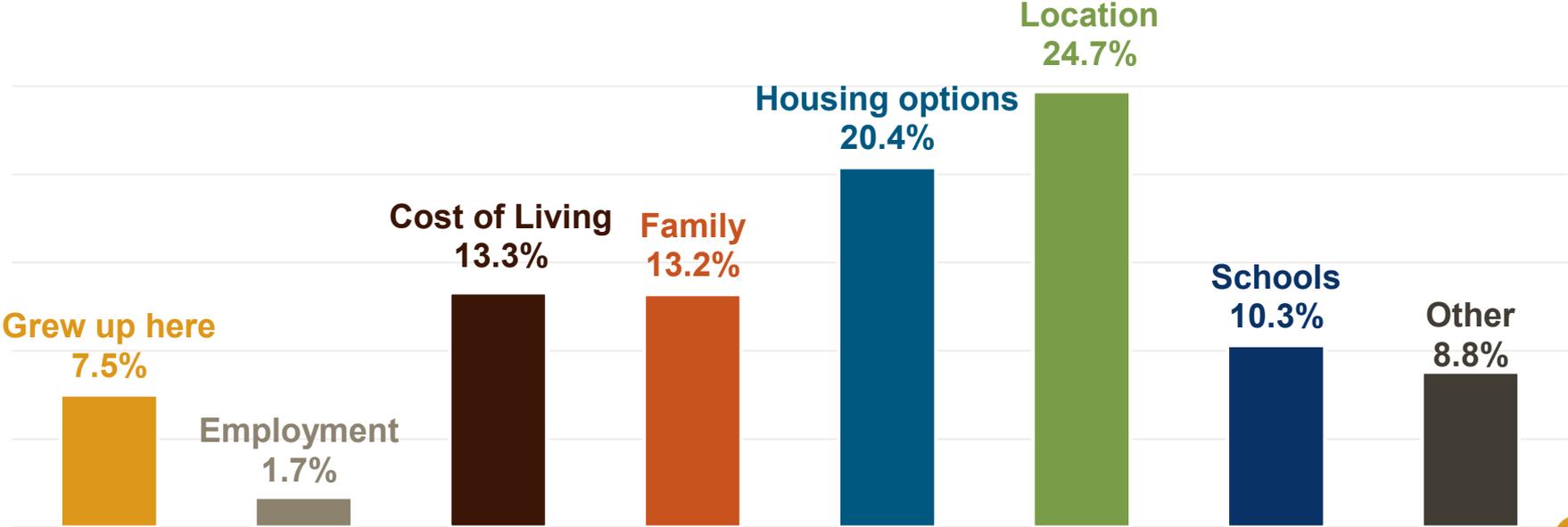
Length of Residency (in years)



How many years have you lived in Otsego?



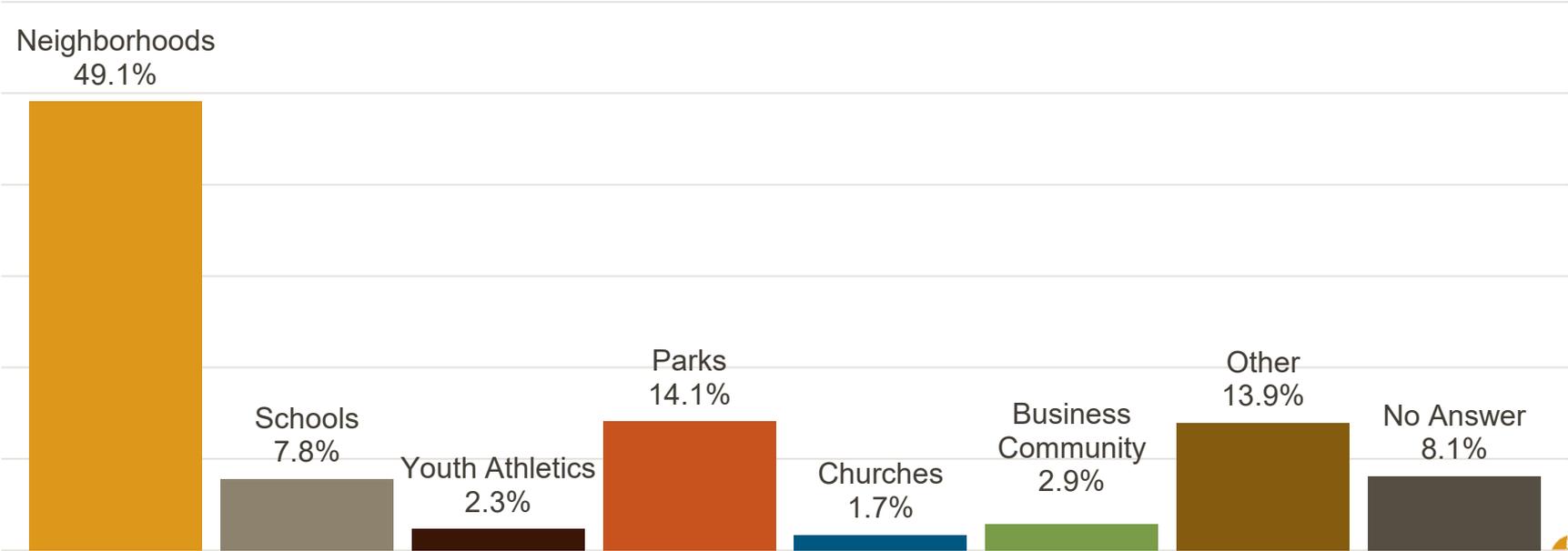
Otsego Influence



What aspect of Otsego was most influential in your decision to move here?



Community Affiliation



What aspect of Otsego do you identify with the most?

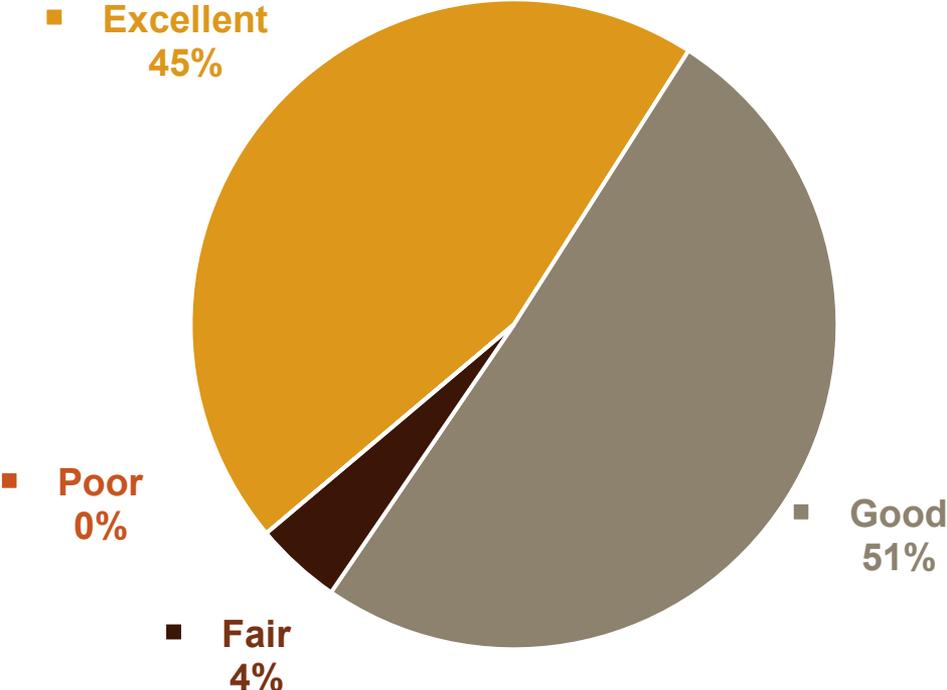


A photograph of a park area. In the foreground, there are two black metal benches and a circular fire pit on a paved area. To the left, there is a large pavilion with a dark metal roof and several support pillars. In the background, there is a playground with a green slide and other equipment. The scene is set in a park with trees and a building in the distance. The sky is overcast.

City Operations

QUESTIONS FOCUSED ON CITY SERVICES

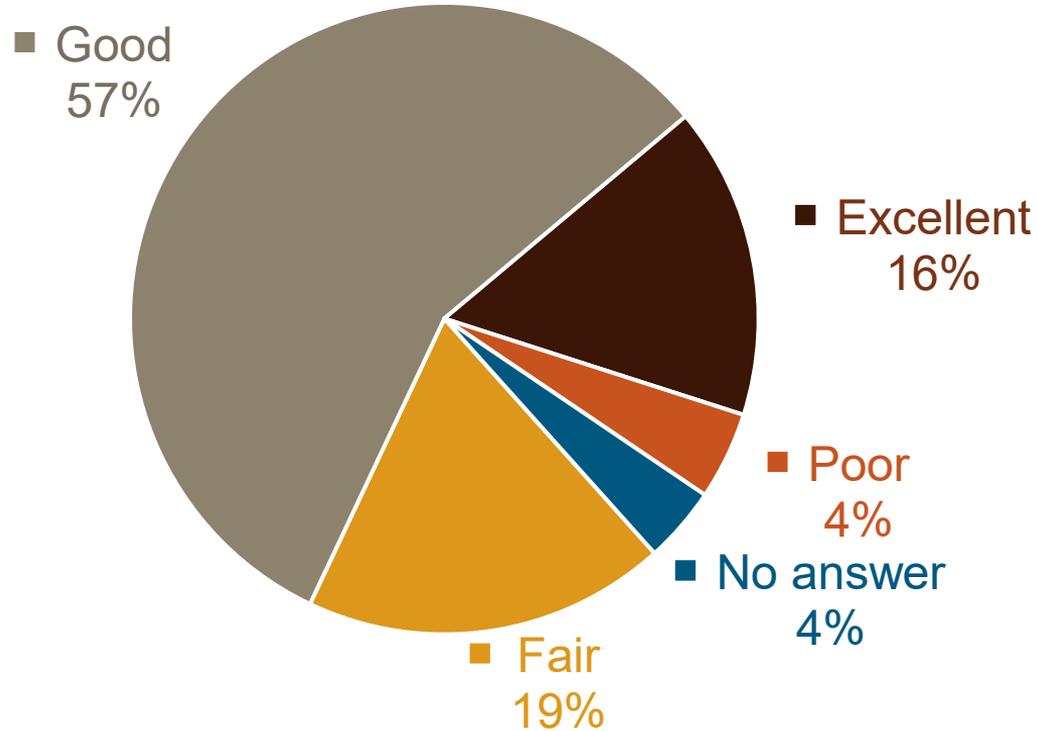
Quality of Life



How would you rate the quality of life in Otsego?



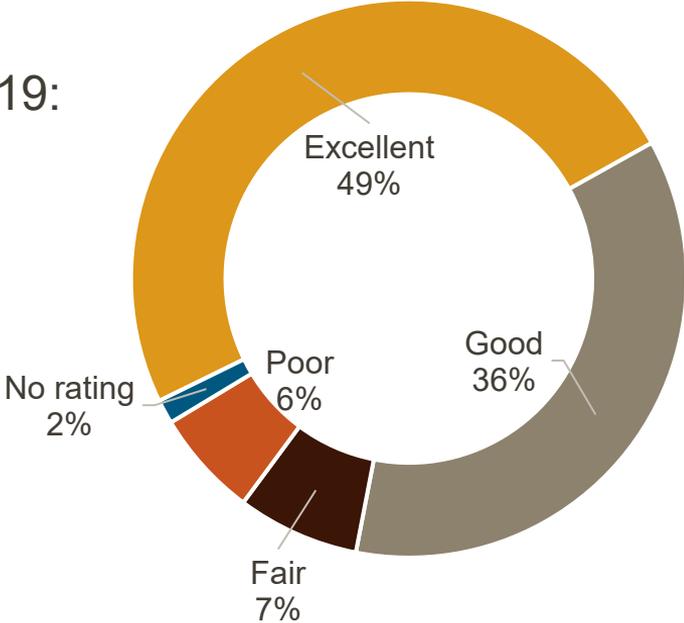
Value of City Services



How would you rate the value of services you receive from the City?

Quality of communication with City of Otsego

Results from the 119:

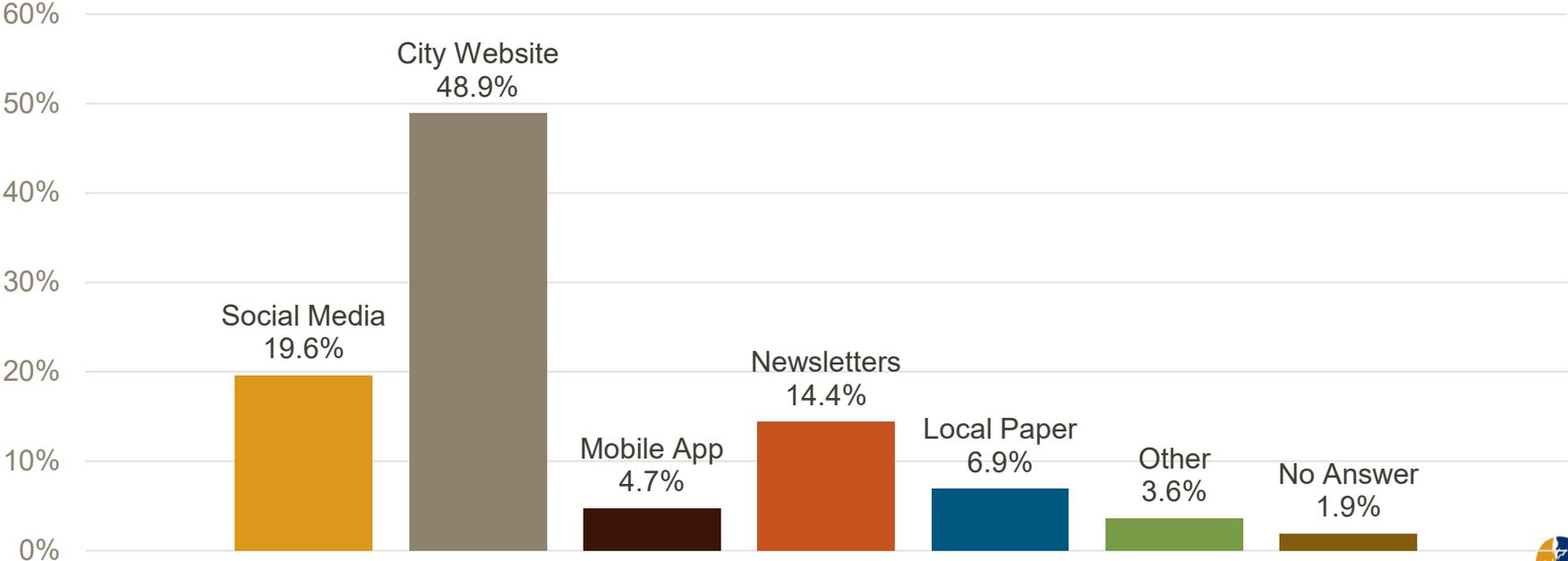


119 out of 309 reported contacting the city within 12 months.

How would you rate your experience communicating with City Staff?



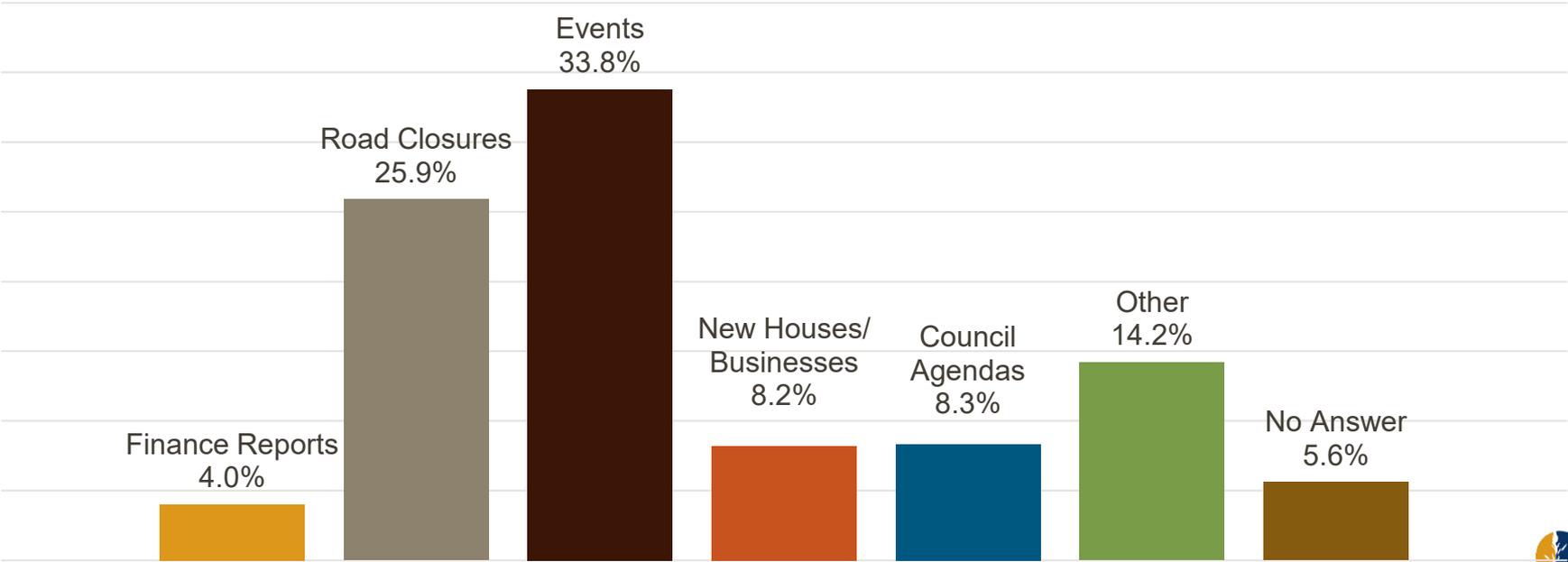
City Information Source



From which of these sources are you most likely to seek out information about the City?



Information Requested



What information from the City are you most interested in receiving?

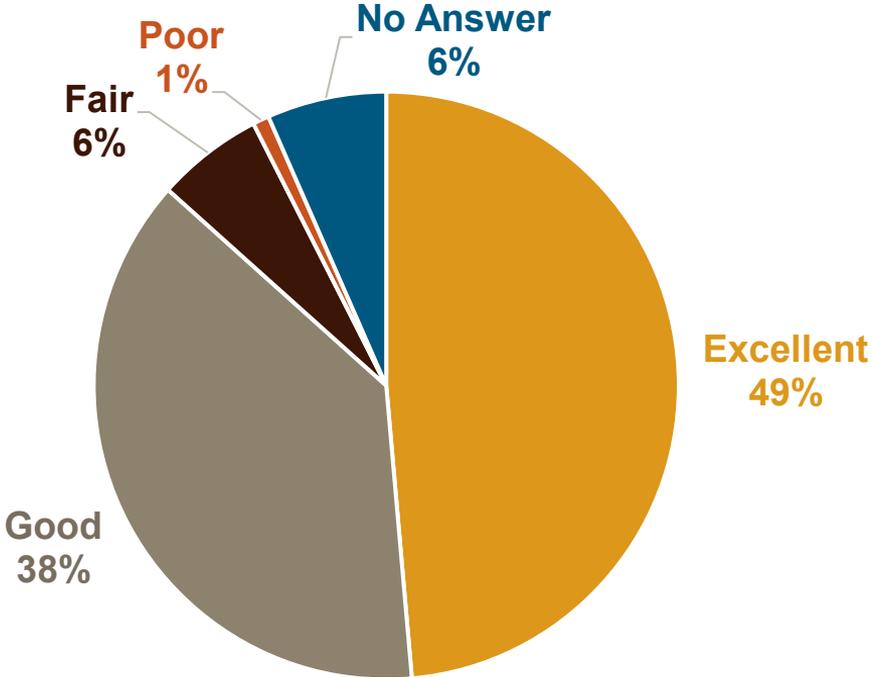




City Facilities and Services

CITY DEPARTMENTS

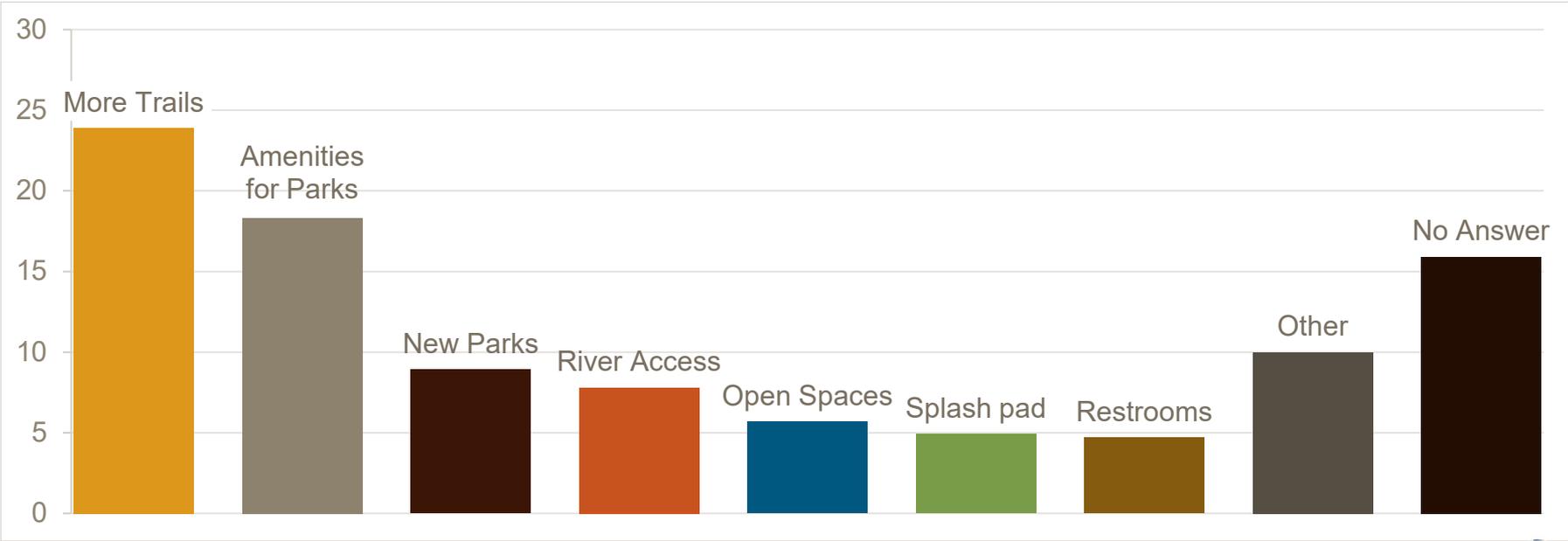
Quality of Parks and Recreation Facilities



How would you rate the quality of the parks and recreation facilities provided by the city?



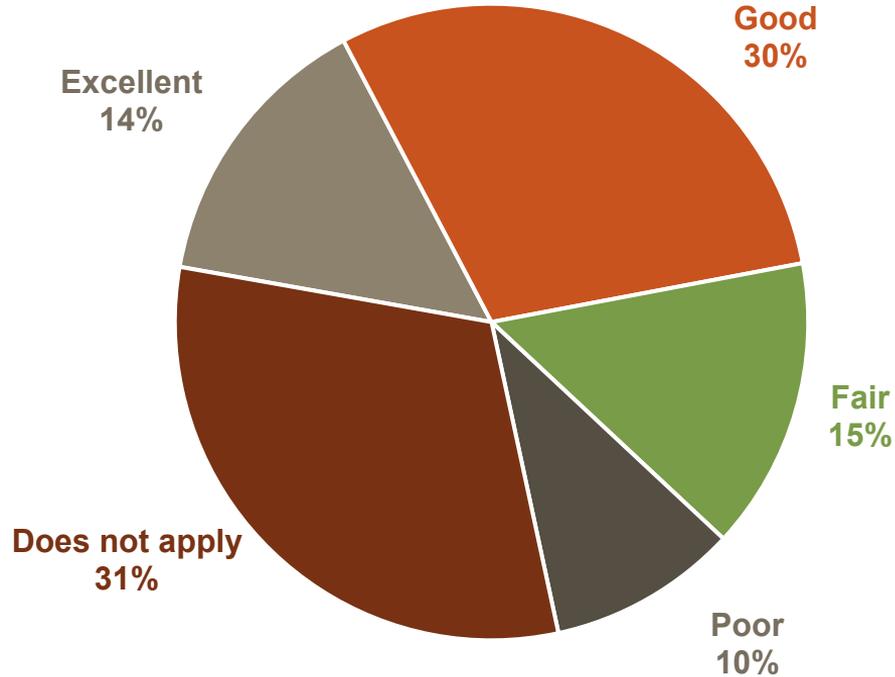
Future Park Improvement Priorities



What should be the City's top priority for future improvements to the parks system?



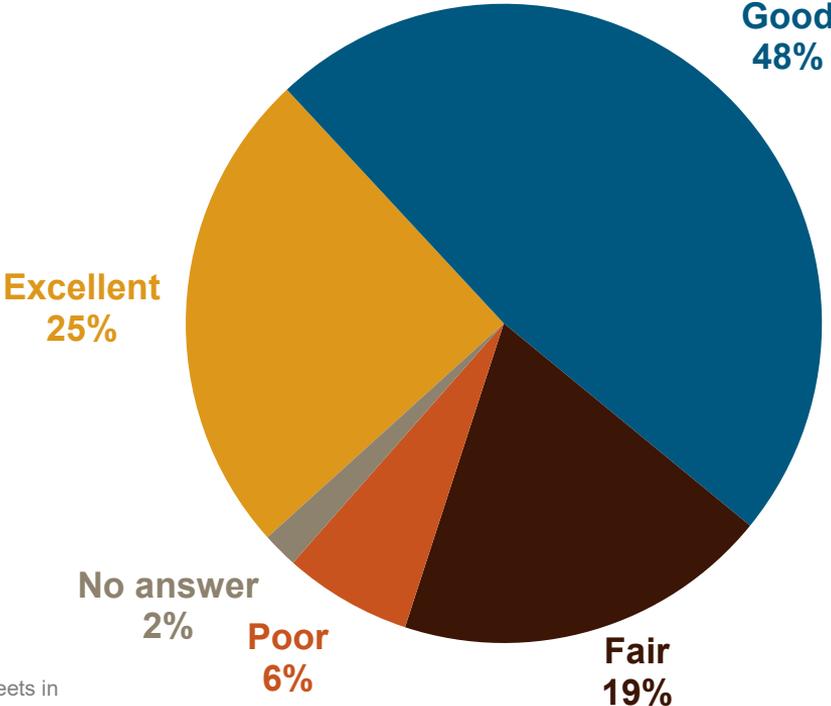
Quality of City Water



“Does not apply” are residents who have a private well, and not connected to city water.

How would you rate the quality of water provided by the City?

Quality of City Streets

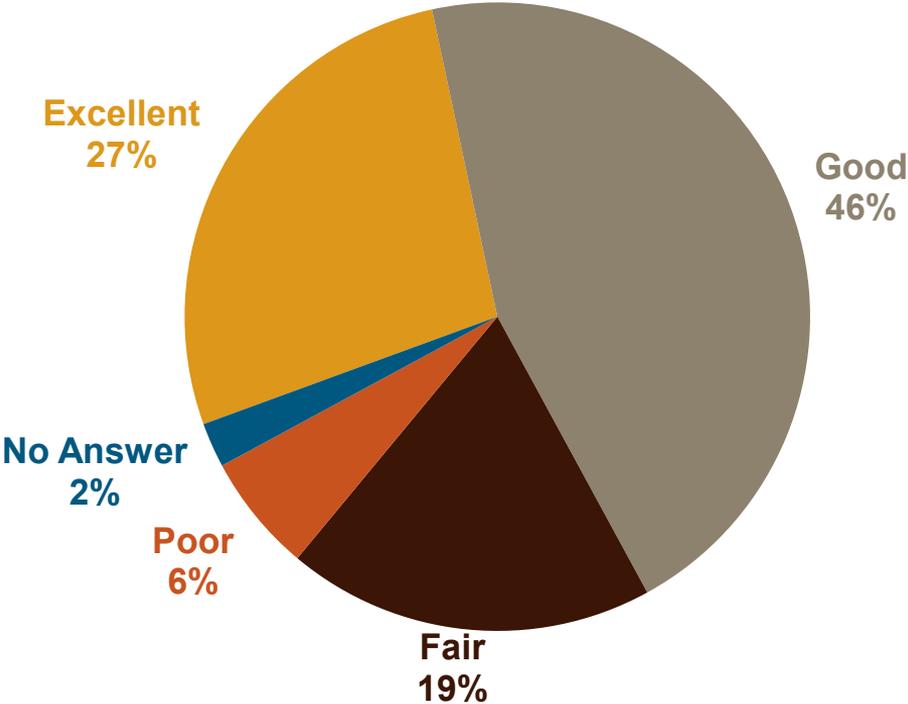


Not all streets in the City of Otsego are city streets, some are County owned and maintained.

How would you rate the quality of the streets in your neighborhood?



Quality of Snow Removal



How would you rate the quality of snow plowing in the City?

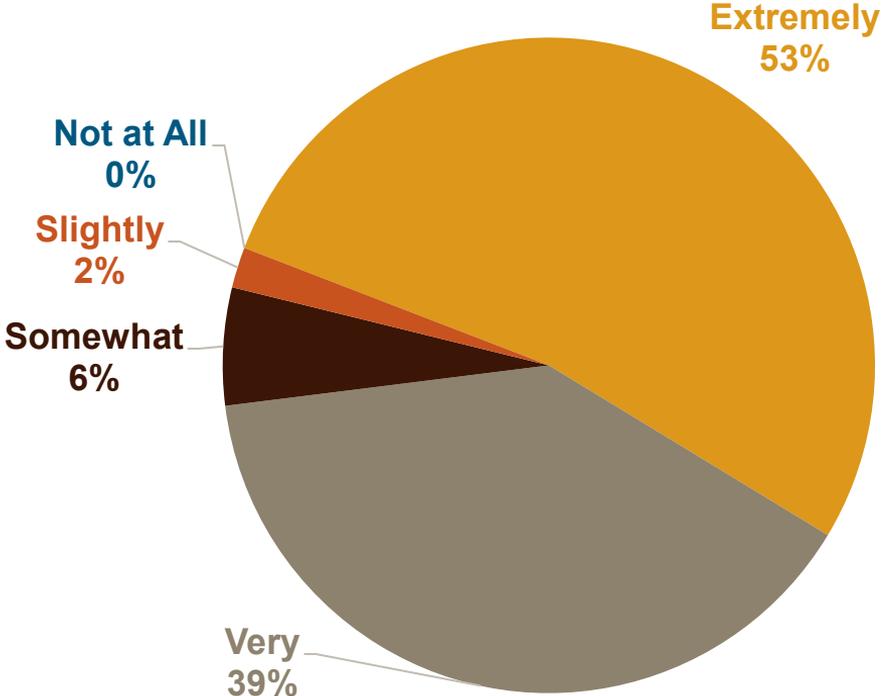




Public Safety

CONTRACTED SERVICES

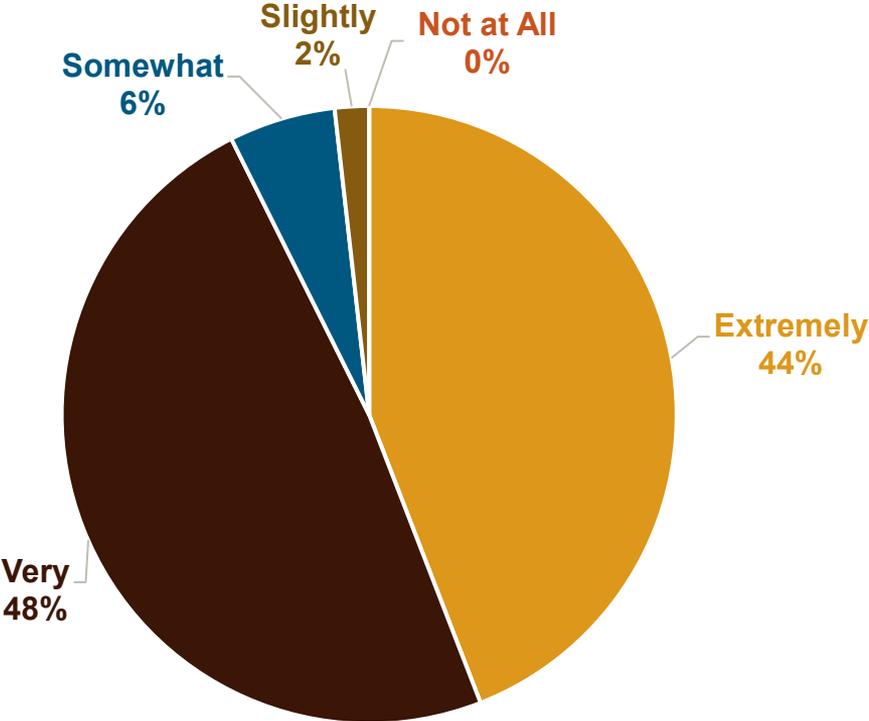
Feelings of Safety at Home



How safe do you feel when you are at your home?



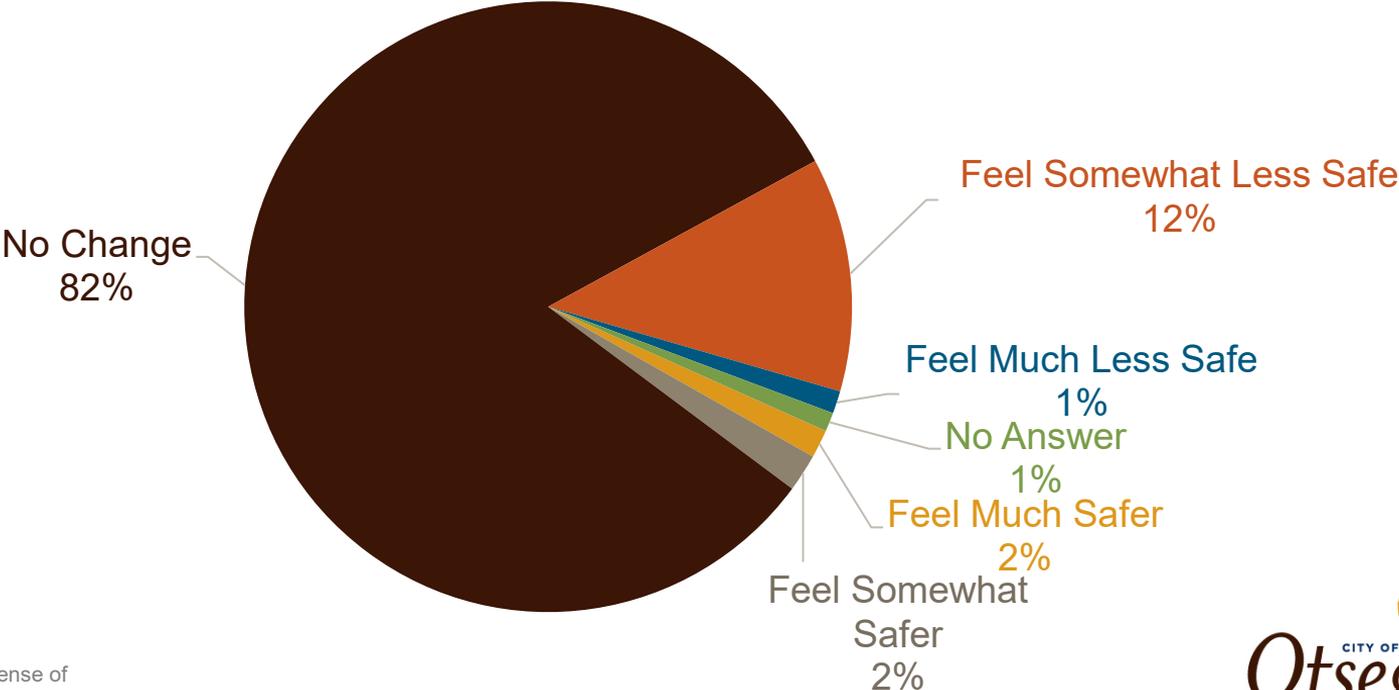
Feelings of Safety in Public Spaces within Otsego



How safe do you feel when you are outside in public spaces around Otsego?



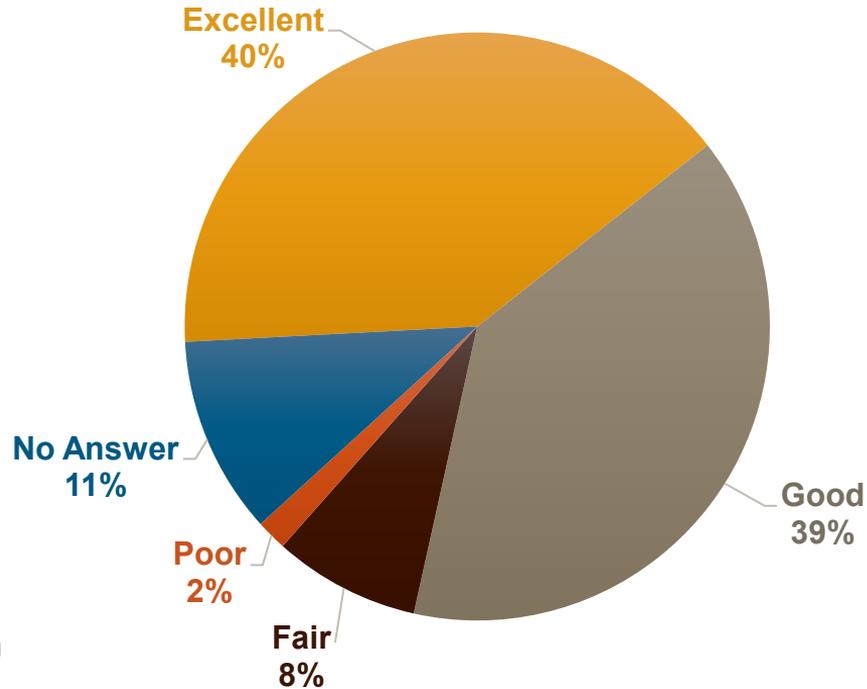
Change in Sense of Safety – past 12 months



Over the past 12 months, how has your sense of safety in Otsego changed?

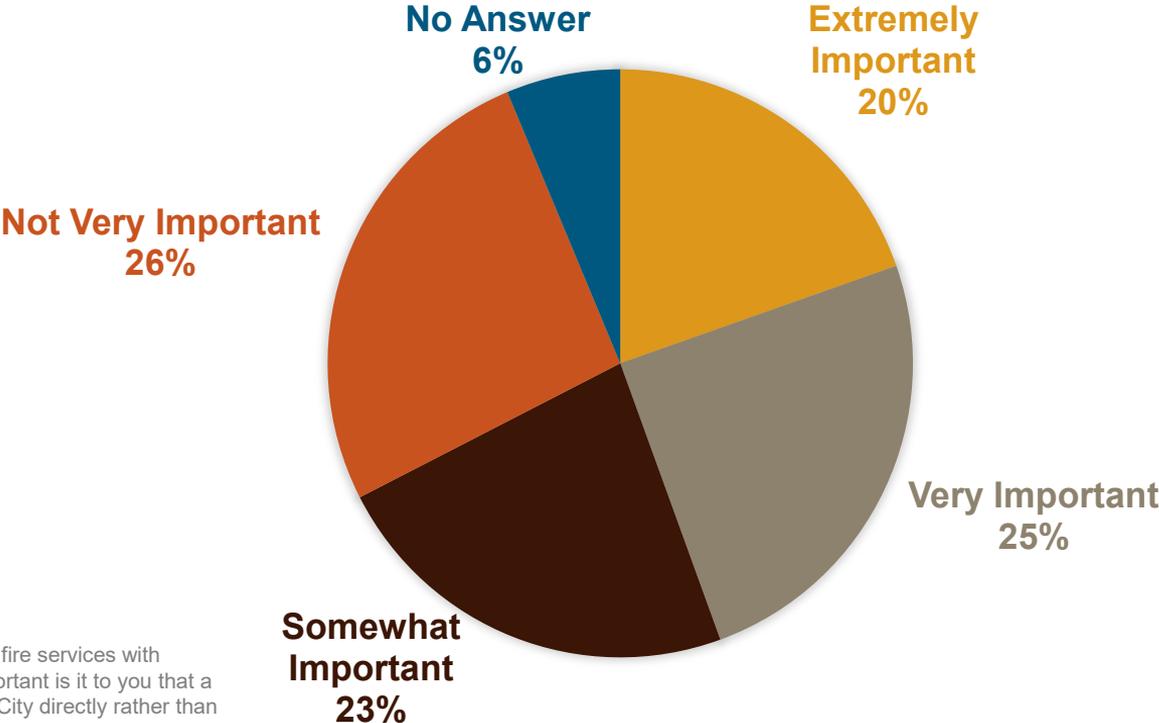


Wright County Sheriff's Department



As the City's law enforcement agency, how well is the Wright County Sheriff's Department addressing the problems that most concern you?

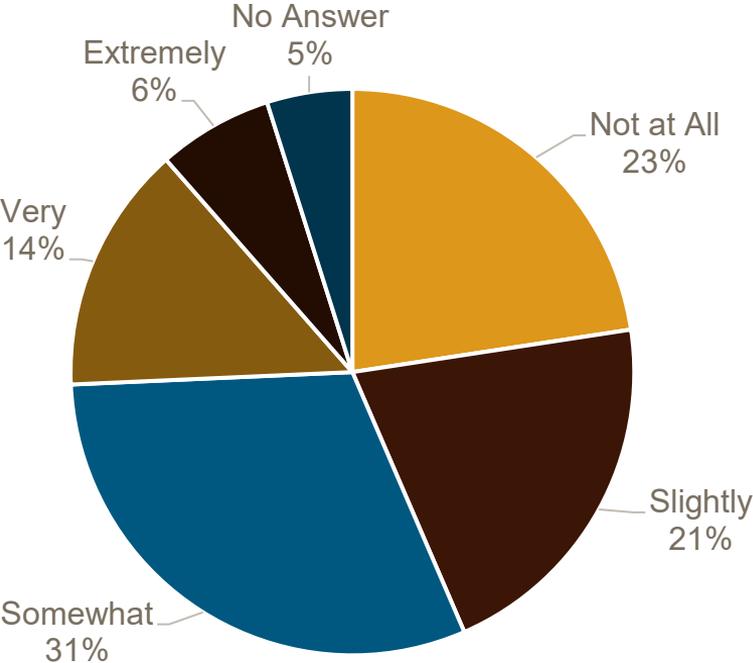
City Operated Fire Department Importance



The City of Otsego share municipal fire services with neighboring communities. How important is it to you that a fire department be operated by the City directly rather than sharing?



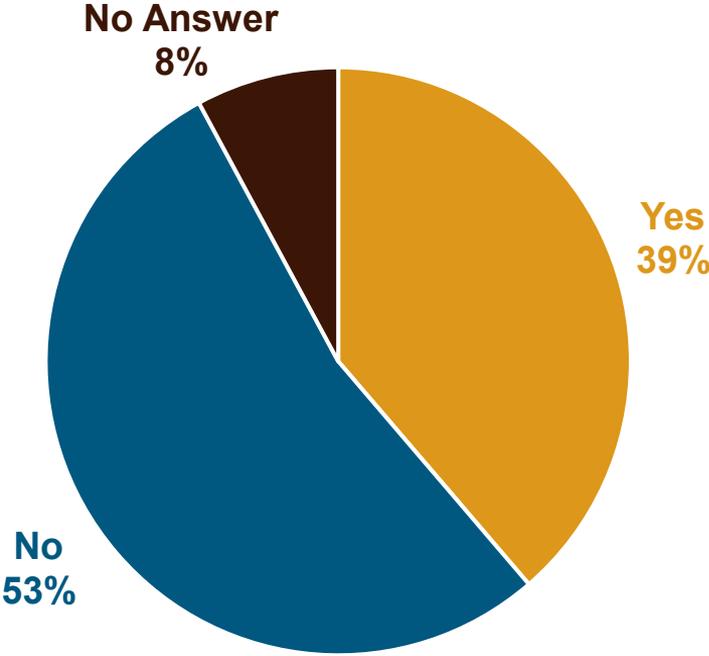
Payment to increase Response Times



How willing would you be to pay more to improve the response times for fire and emergency services?



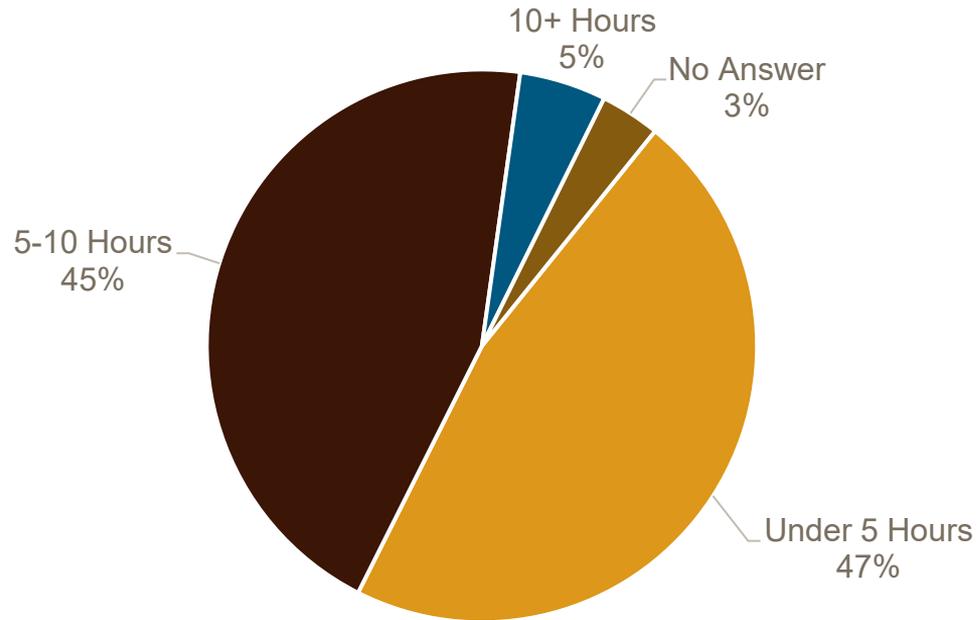
Emergency Service Volunteers



If the City of Otsego started a program and offered training to assist with local emergencies, would you be willing to volunteer your time?

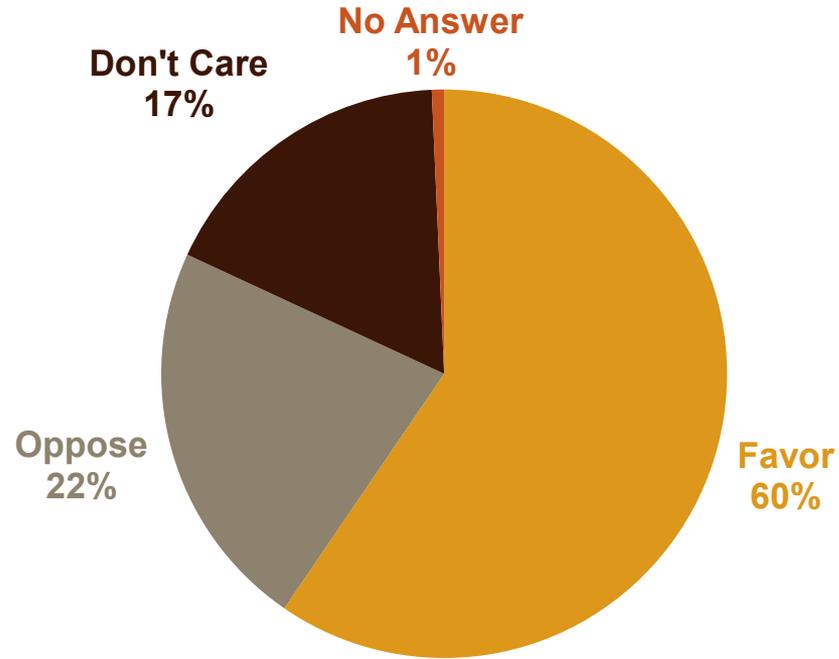


Weekly Volunteer Hours



How many hours per week would you be able to volunteer for a local emergency service?

ATVs and Golf Cart Use



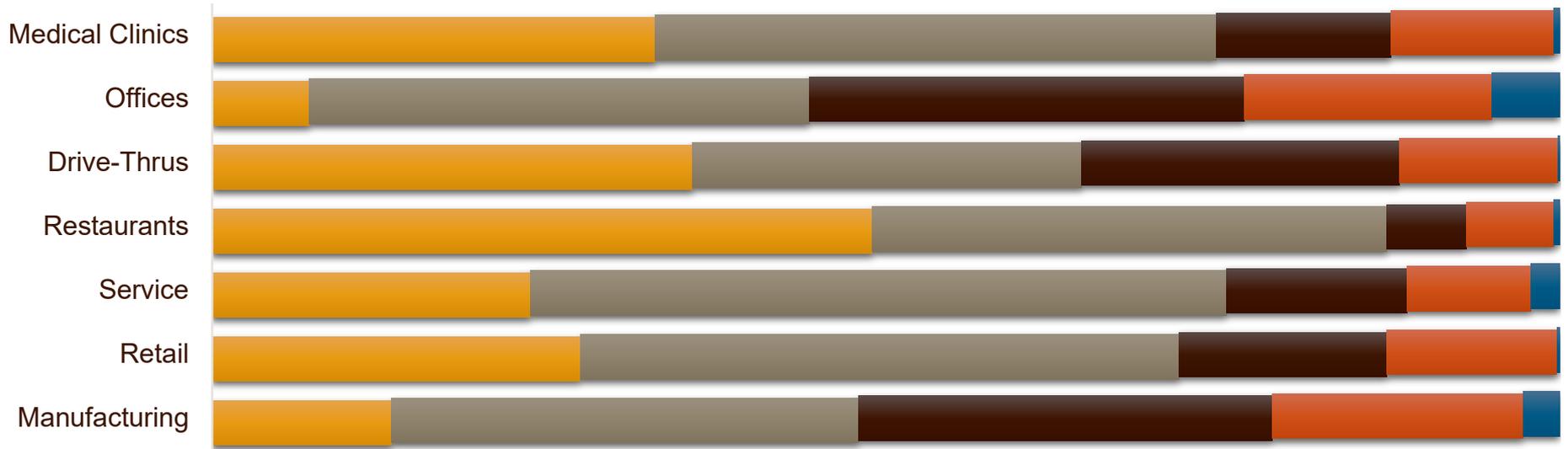
Are you in favor of the use of golf carts or ATV's on local neighborhood streets?

An aerial photograph of a suburban residential area. In the foreground on the right, a large white water tower stands prominently, featuring the word "Otsego" in a dark, cursive font and a small circular logo to its right. The tower is situated on a grassy area next to a multi-lane asphalt road that runs diagonally across the frame. To the left of the road, a dense cluster of houses with dark roofs and light-colored siding is visible, interspersed with green trees and lawns. The background shows more of the residential development and some open fields under a clear sky.

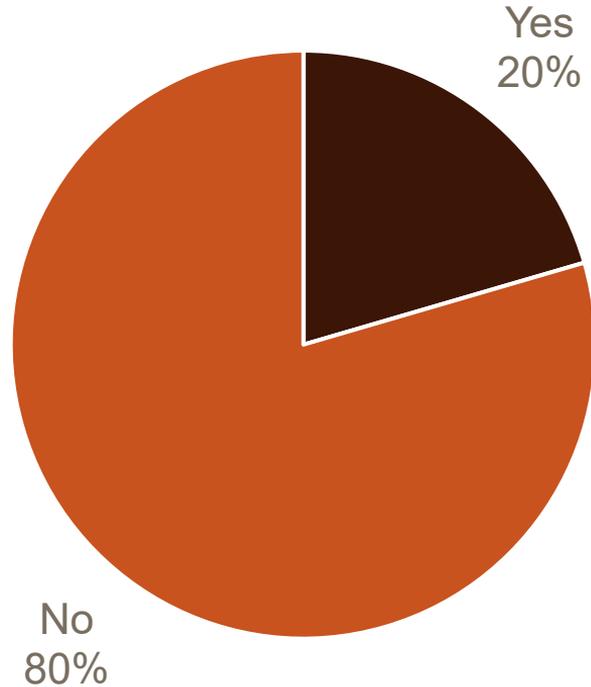
Business Overview

BUSINESS NEEDS

What businesses are needed in Otsego?



Do you work in the City of Otsego?

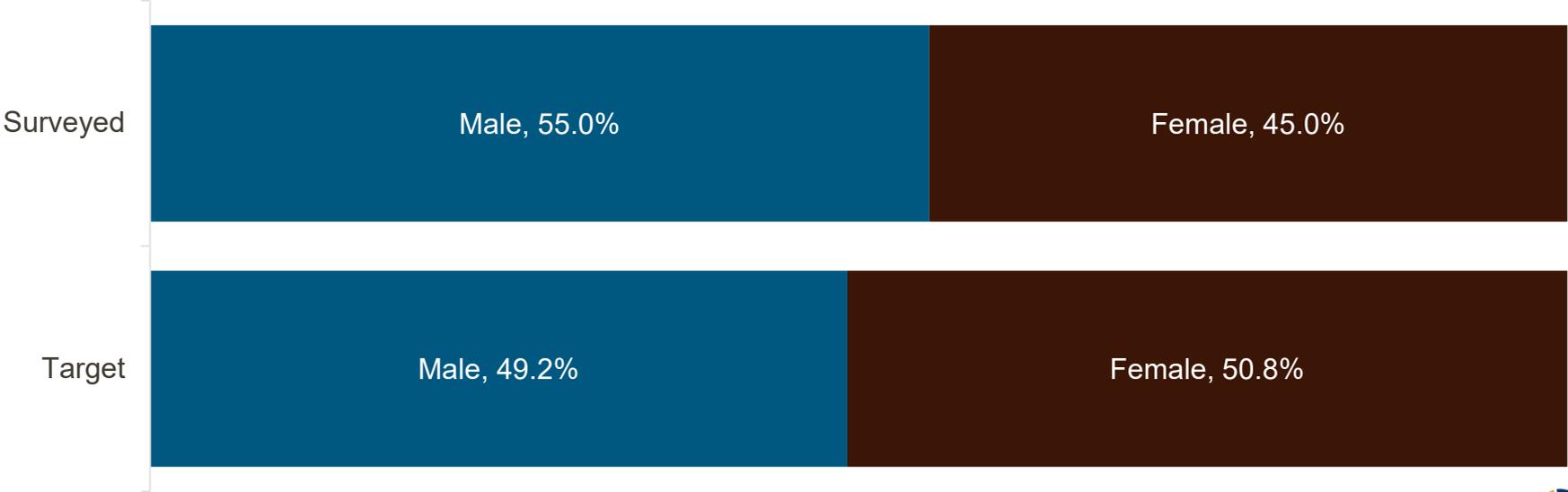


Survey did not distinguish between residents who work from home, or are retired.

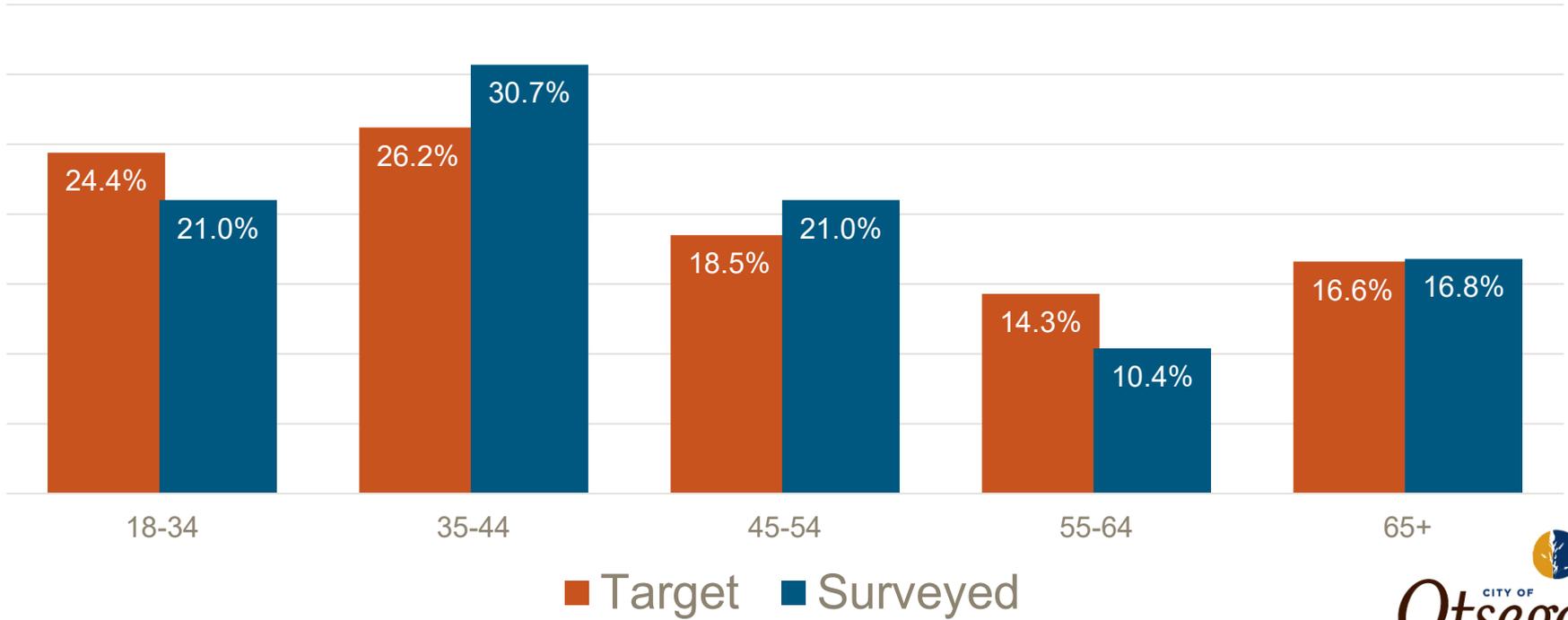


Demographics

Gender



Age

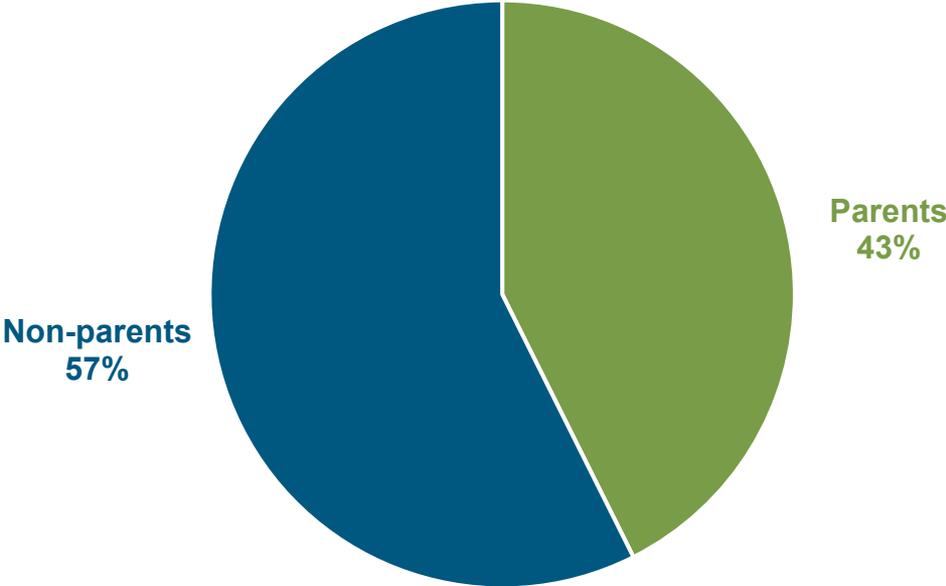


Location in Otsego

■ Target ■ Surveyed



Family Situation



For questions or comments on the
Community Survey contact at
cityhall@ci.otsego.mn.us or
763-441-4414



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Thank you

COMMUNITY SURVEY 2021